



ROYALBOND / SPECTRA COAT FINISH WARRANTY

Effective April 1, 2018, The Coeur d'Alene Window Company warrants that RoyalBond Technical Coatings (the "Coating") factory applied by The Coeur d'Alene Window Company will be free from manufacturing defects which result in peeling, cracking, flaking or blistering on the applied surface, and ultraviolet discoloration caused by natural environmental atmospheric conditions for a period of ten (10) years from the initial date of application where the Coating is applied directly to Coeur d'Alene vinyl windows. This warranty replaces any and all previously published product warranty coverage. This warranty is made to the original homeowner or original commercial entity and may not be transferred.

"Ultraviolet discoloration" means a change in color greater than 6 Delta E units as defined by the CIELAB Color Model.

This warranty only covers manufacturing defects in the Coating and, without limitation, does not include the following:

- Damage associated with improper handling, transportation, storage or maintenance of products to which the Coating has been applied. Under no circumstance will The Coeur d'Alene Window Company warrant finish issues or damage that occurs prior to installation on installed products. **DO NOT INSTALL DAMAGED PRODUCTS as this will void the warranty.** Should you detect damaged finish materials, return the product for repair.
- Exposure to industrial and/or agricultural residue including, but not limited to crop dusting overspray. In addition, should residue of this type be detected, it is the responsibility of the property owner to reimburse for testing expenses.
- Coatings that have been altered by the use of natural or chemical solvents or mixed with any other substance.

- Finishes applied in the field by anyone other than a factory authorized applicator.
- Failure to provide reasonable and necessary maintenance.
- Uniform color fade as a result of surface exposure to ultraviolet (sun) light.
- Non-uniform color fading, discoloration, darkening and/or chalking as a result of unequal surface exposure to ultraviolet (sun) light and elements
- Damage caused by all external factors beyond The Coeur d'Alene Window Company's control including acts of God, harmful fumes, chemicals, chemical leaching, acidic washes, hard tack tapes, sand blasting or sand storms, distortion or warping due to building heat, heat build-up, excessive temperature exposure or unusual heat sources including outdoor grills, interior and exterior reflection from roofs, windows, walls, window coverings or other surfaces, accident, staining or mildew, abuse, misuse, and neglect.

Any claim under this warranty must be submitted in writing to The Coeur d'Alene Window Company within 30 days of discovery of the defect claimed, describing with reasonable specificity such defect. The Coeur d'Alene Window Company may require whatever proof it requests to evaluate the validity of the claim. By acceptance of Coated Extrusions, the purchaser and/or homeowner agrees that any claim under this warranty will be subject to The Coeur d'Alene Window Company's determination of validity and if The Coeur d'Alene Window Company determines the claim is valid, any such claim is expressly limited, at the option of The Coeur d'Alene Window Company, to one of (i) return the original purchase price paid for the defective Coating, or (ii) provide on-site recoating of the effected products only for the defective Coating. The original warranty period will not be extended by any replacement, but the remaining warranty time period will continue in effect and be applicable under the

terms and conditions of this warranty. If the Coating has been discontinued or is not available, The Coeur d'Alene Window Company reserves the right to substitute a Coating of equal quality.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, LIABILITIES OR OBLIGATIONS OF ROYAL, EITHER EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND SETS FORTH THE ONLY WARRANTY FOR THE COATING. IN NO EVENT WILL THE COEUR D'ALENE WINDOW COMPANY BE LIABLE FOR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND WITH RESPECT TO THE COATING OR FINISHED PRODUCTS AND REGARDLESS OF WHETHER ARISING FROM BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR OTHER TORT OR OTHERWISE. ANY EXPRESS OR IMPLIED WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY FOR BREACH OF CONTRACT, TORT, OR OTHERWISE WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. YOUR EXCLUSIVE REMEDY WILL BE ENFORCEMENT OF THIS WARRANTY UPON THE TERMS AND CONDITIONS HEREIN CONTAINED. NO REPRESENTATIVE OF ROYAL OR ITS DISTRIBUTORS OR DEALERS IS AUTHORIZED TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY OR EXPRESS ANY OTHER WARRANTIES WITH RESPECT TO THE COATING. ROYAL DISCLAIMS ANY AND ALL WARRANTIES FOR DEFECTS THAT ARE OBVIOUS UPON INSPECTION BY MANUFACTURER EITHER IF MANUFACTURER FAILS TO MAKE SUCH INSPECTION PRIOR TO USE OR IF MANUFACTURER MAKES SUCH INSPECTION AND FAILS TO INFORM ROYAL OF SUCH DEFECT WITHIN NINETY (90) DAYS OF ITS RECEIPT OF EXTRUSIONS.

Please refer to the standard Coeur d'Alene Window Company warranty for any other possible warranty issues.

The Coeur d'Alene Window Company
115 N Sycamore
Spokane, WA 99202
service@coeurdalenewindow.com